

PRODUCT WARRANTY

Farage's limited warranty extends only to normal furniture use. Any intentional abuse or abnormal use of the product is not covered. A bench/booth is made for sitting on only. Scrapes, dents, and tears will occur through normal wear and are not covered by our guarantees. We advise that every precaution be taken to protect your furniture against preventable damage. In many cases, it has been determined that staff or cleaners, by failing to exercise proper care when cleaning the furniture, can be the cause of many damages.

TERMS+CONDITIONS

This warranty is made by Farage Furniture and Upholstery to the original purchaser acquiring the product directly from Farage Furniture and Upholstery. The purchaser's remedy pursuant to this warranty is limited to repair or replacement, which is made solely at Farage Furniture and Upholstery's discretion. This warranty shall not apply to any product that has been modified or altered by someone other than Farage Furniture and Upholstery.

TERMS

This warranty applies to all products that are 100% manufactured by Farage; it does not cover products supplied by Farage. Those products have their own warranty from their respective manufacturers. In the event of a claim, Farage is committed to handling it on your behalf in the most efficient way possible.

EXCLUSIONS

The warranty does not apply to damage resulting from misuse, abuse, negligence or accident. A bench/booth is made for sitting on only. We advise that every precaution be taken to protect your furniture against preventable damage. Materials are to be cared for in accordance with the CARE+MAINTAIN guide, or the warranty may be deemed invalid. Buyer is responsible for ensuring seating has adequate weight capacity for its intended use. If you need assistance,

In many cases, it has been determined that the restaurant or cleaning staff, by failing to exercise proper care when cleaning the furniture, can be the cause of damage. Using harmful or improper cleaning chemicals or supplies will also void the warranty if there are signs of harm or damage.

FREIGHT

Farage is not responsible for freight damage. Your product must be inspected upon delivery and any freight damages must be claimed from the carrier. The freight "Bill of Lading" must be marked with the Freight damages for any freight claim to be allowed. In the event of a freight claim, Farage is committed to handling it on your behalf in the most efficient way possible. In the event of a warranty claim, Farage Furniture and Upholstery will not be financially responsible for freight charges to and from the factory. Please package goods appropriately for transport. Where applicable, warranty repairs may be determined by the condition of goods upon arrival. Please contact Farage to obtain authorization to return.

AUTHORITY DISCLAIMER

The purchaser acknowledges and consents that no representative, staff member, or agent of Farage Furniture and Upholstery possesses the authority to bind Farage Furniture and Upholstery to any statement, agreement, assertion, or assurance regarding the acquired goods from Farage Furniture and Upholstery. Additionally, the purchaser comprehends and accepts that any factual statement, commitment, or depiction made by a representative, staff member, or agent of Farage Furniture and Upholstery will not be considered a guarantee or agreement unless expressly sanctioned in written form by an authorized officer of the company.

COVERAGE

UPHOLSTERY

The upholstery component is guaranteed for **3 years** after the purchase date. This limited warranty covers upholstery workmanship, including but not limited to, stitching and stapling. The fabric/vinyl itself falls under the manufacturer's warranty.

WOOD AND METAL FRAMES

Farage Furniture and Upholstery warrants its metal and wood frame to be free from structural failure and defects in and workmanship for a period of **7 years** from the date of invoice. Scrapes, chips, dents and any damages resulting from normal wear and tear are not covered.

RAW MATERIALS

Farage Furniture and Upholstery does not accept liability for minor differences in colour, grain, or texture found in wood or leather items due to their natural characteristics.

LEATHER is a natural material; as such, colour variations, markings, wrinkles, grooves and light scratches are acceptable, appreciated characteristics. They are not considered defective and therefore not warrantied. No two pieces are alike. No two hides are the same size and as such Farage will feel free to join material at their discretion in the manufacturing process.

TEXTILES are not warranted against fading, wearing, veining, staining, or any damage caused by the customer or others. General wear and tear of a fabric or material is not covered as a manufacturing defect. Scrapes, dents, tears, and stains that occur through normal wear and are also not covered by our guarantees.

FABRICS

Based on wear factors that are particular to each fabric, any premature failure that does not meet these wear factors will have to be reviewed by the supplier of the fabric. After the review, we would be able to advise you as to what can be done. In the event of a claim, Farage is committed to handling it on your behalf in the most efficient way possible. Fabrics being supplied to Farage for application on order are referred to as Customer's Own Material - COM. The parties involved in the selection of COM would be responsible for how the fabric wears. Different fibers wear better than others; this factor plus the environment that the fabric is going into should be part of the decision-making process to ensure longevity. Farage will not guarantee the way COM fabrics wear; we will only guarantee our application of the COM material. Any fabric specified by a designer falls under the COM classification and is subject to the same measures outlined here.

INSPECT+MAINTAIN

Inspection and maintenance of furniture should be performed at regular intervals, check and tighten all screws every three months or whenever loose. Ensure no components (such as seats, backrests, kickers, etc.) are loose. Examine glue joints, corner blocks, welds, and other points of stress. If a product becomes unstable, remove it from service immediately. The life of seating products is not pre-determinable but is influenced by the degree of use and maintenance.



TABLETOPS

Use mild antibacterial cleaning products on tables, wipe dry

- ***Absolutely no citrus cleaners, alcohol, bleach, heavy detergents, harsh chemicals or peroxide***
- Coasters are recommended
- Avoid standing-liquids on tables for long periods of time (overnight), wipe/absorb any spills immediately
- Avoid dinnerware with rough and sharp surfaces
- Ensure condiment dispensers, temporary or permanent tabletop wares have smooth bottoms and no sharp edges
- **Do not stack chairs on top of table tops.** If there is a sharp or exposed surface or hardware it will cause irreparable damage. A chair turned upside down on to a tabletop is not recommended and can void warranty. A wood seat upside down will cause scratches to both surfaces

TABLE BASES

Table bases must be inspected every month

- Ensure all rods, screws, bolts, and nuts are checked and tightened
- Ensure table base is always fastened to the tabletop and standing flat on the ground. If a product becomes unstable, remove it from service immediately.



UPHOLSTERY

When cleaning upholstery, ensure no harsh chemicals are being used. ***Absolutely no citrus cleaners, alcohol, bleach, heavy detergents, harsh chemicals or peroxide*** Talk to your soap supplier for mildest products and for every 1 part of soap use 25 parts of water. Clean upholstery daily. When cleaning upholstery, you must also dry the upholstery and not let it sit when wet. Wipe spills as soon as they occur and ensure surfaces are cleaned every week. It is best to use clear water to rinse and a clean cloth to dry surfaces after cleaning. Warranty will be voided if harsh chemicals are determined to be the cause of a damaged product.

furniture is like family,
even if they sit
there all day,
you still have to **take care**
of them

